# SUPPLEMENTAL TERMS FOR MIRAKL CONNECT SELLER AS A SERVICE MIRAKL

These terms govern Customer's access to and use of Mirakl Connect Seller as a Service and are made supplemental to the agreement between Mirakl and Customer (the "Agreement") governing Customer's access to and use of the Mirakl Customer Support Services. All capitalized terms not defined herein shall have the meaning ascribed to them in the General Terms and Conditions or, if applicable, in an Order Form.

### 1. DEFINITIONS

<u>Connect Onboarded</u> means a Seller onboarded on the Customer Platform, including the stores created by such Seller on the Customer Platform.

<u>Customer Platform</u> means an online e-commerce platform operated by Customer for its own

business needs through which Sellers can sell products and/or services to

end-customers.

<u>Mirakl Connect</u> means a platform operated by Mirakl that brings together a global

community of marketplace operators, Sellers and third-party partners

available at www.miraklconnect.com.

Seller means a third-party individual or legal entity who may offer and sell products

and/or services on the Customer Platform.

MCSAS means the recruitment, onboarding, and ongoing services as described in an

Order Form.

#### MCSAS DESCRIPTION

MCSAS consists of support provided by Mirakl with respect to the recruitment and onboarding of new Sellers for the Customer Platform on or outside of Mirakl Connect, as well as ongoing services pursuant to those Sellers' recruitment and onboarding.

As Mirakl's revenue is linked to the COS performance, recruitment and onboarding services will be carried out on the basis of qualitative and not quantitative criteria and without any volume commitment.

Recruitment and onboarding services may be suspended at any time by either Party upon written notice to the other Party. In this case, unless mutually agreed otherwise, Mirakl will finalize the onboarding of Sellers that reached the "Seller validation" step.

Customer agrees that for the MCSAS Scope defined with Mirakl, Mirakl shall benefit from an exclusivity on the recruitment and onboarding of Sellers on the Customer Platform. Therefore, Customer shall (i) refrain from recruiting Sellers matching the MCSAS Scope, and (ii) allow Mirakl to freely operate the mission and recruit Sellers matching the criteria defined by Customer.

Should no MCSAS Scope be defined between the Parties, they agree that the MCSAS Scope will be deemed to be all Mirakl Connect Sellers.

#### CONNECT ONBOARDED SELLERS IDENTIFICATION

Customer warrants that it will identify the COS as such on the Customer Platform, as per the process described in the Documentation. Identification must be made by Customer for each COS in the "Final validation before go live" step, as described in Appendix 1. Mirakl reserves the right to verify such identification at any time and to correct any oversights it may identify on behalf of Customer, who will be informed of any such correction.

Any Seller introduced by Mirakl to Customer, and which is onboarded on the Customer Platform, shall be deemed a COS regardless of whether such Seller was onboarded by Mirakl or Customer, and shall entitle Mirakl to the payment of the fees owed by Customer to Mirakl under the applicable Order Form.

## 4. SUBCONTRACTING

Notwithstanding anything to the contrary in the Agreement, Customer agrees that Mirakl may subcontract the provision of MCSAS, subject to Mirakl's sole discretion, provided that Mirakl remains responsible to Customer for any breach of the Agreement by its subcontractors.