



## **Mirakl Legal Center**

Dear Customer, you will find here all the legal document applicable to your subscription to Mirakl Cloud Services and Customer Support Services referenced in the applicable Order Form signed between you and the relevant Mirakl Entity.

### **Cloud Services Agreement:**

1. Cloud Services Terms and Descriptions (EN) : <https://legal.mirakl.com/#cloud-services-descriptions>
2. Supplemental Terms to Cloud Services
  - Supplemental Terms for Mirakl Platform: <https://legal.mirakl.com/#supplement-mirakl-platform>
  - Supplement Terms for Mirakl Ads Platform: <https://legal.mirakl.com/#supplement-ads-platform>
  - Supplemental Terms for Mirakl Payout: <https://legal.mirakl.com/#supplement-payout>
  - Supplemental Terms for T2S Cloud Service: <https://legal.mirakl.com/#supplement-t2s-en>
3. Service Levels and Support Schedule for Mirakl Cloud Services: <https://legal.mirakl.com/#annexe-support-en>
4. Data Processing Agreement for Mirakl Services: <https://legal.mirakl.com/#dpa-en>
5. General Terms of Use for Mirakl Cloud Services: <https://legal.mirakl.com/#tou-mirakl-cloud-services>

### **Customer Support Services Agreement:**

1. Supplement Terms for Customer Support:
  - Supplemental Terms for Customer Success Support Package: <https://legal.mirakl.com/#supplement-customer-success>
  - Supplemental Terms for Mirakl Connect Seller as a Service: <https://legal.mirakl.com/#supplement-mcsaas>
  - Supplemental Terms for Mirakl Sales House: <https://legal.mirakl.com/#supplement-sales-house>
2. General Terms and Conditions for Mirakl Customer Support Services: <https://legal.mirakl.com/#gtc-customer-support>



## **Contrat Services Cloud Mirakl:**

1. Termes et Descriptions des Services Cloud Mirakl :  
<https://legal.mirakl.com/#termes-et-description-services-cloud>
2. Conditions Particulières applicable à chaque Service Cloud
  - Conditions Particulières pour Mirakl Platform : <https://legal.mirakl.com/#cp-mirakl-platform>
  - Conditions Particulières pour Mirakl Ads Platform :  
<https://legal.mirakl.com/#cp-ads-platform>
  - Conditions Particulières pour Mirakl Payout : <https://legal.mirakl.com/#cp-payout>
  - Supplemental Terms for T2S Cloud Service:  
<https://legal.mirakl.com/#supplement-t2s-fr>
3. Engagement de Niveau de Service et Politique de Maintenance pour les Services Cloud Mirakl : <https://legal.mirakl.com/#annexe-support-fr>
4. Accord de traitement des Données Personnelles pour les services Mirakl :  
<https://legal.mirakl.com/#accord-traitement-des-donnees-personnelles>
5. Conditions Générales d'Utilisation des Services Cloud Mirakl :  
<https://legal.mirakl.com/#cgu-cloud>

## **Contrat Prestation d'Expertise Mirakl**

1. Conditions Particulières applicable à chaque Prestation d'Expertise:
  - Conditions Particulières des Prestations d'Expertises Customer Success :  
<https://legal.mirakl.com/#cp-customer-success>
  - Conditions Particulières pour Mirakl Connect Seller as a Service :  
<https://legal.mirakl.com/#cp-mcsaas>
  - Conditions Particulières Régie Publicitaire : <https://legal.mirakl.com/#cp-regie-pub>
2. Conditions Générales des Prestations d'Expertises Mirakl :  
<https://legal.mirakl.com/#cg-prestations-expertise-mirakl>