

Dear Customer, you will find here all the legal documents susceptible to apply to your subscription to the Mirakl Cloud Services and Customer Support Services, and which are referenced in the applicable Order Form signed between you and Mirakl.

Cher Client, vous trouverez ici l'ensemble des documents juridiques susceptibles de s'appliquer à votre souscription aux Services Cloud et aux Prestations d'Expertise de Mirakl, et qui sont référencés dans le Bon de Commande signé entre vous et Mirakl (voir p.2).

1. ENGLISH VERSIONS

1.1) Cloud Services Agreement.

1. **Cloud Services Descriptions and Usage Metrics:** <https://legal.mirakl.com/#cloud-services-definitions-usage-metrics>
2. **Supplemental Terms for Mirakl Cloud Services:**
 - Supplemental Terms for Mirakl Platform: <https://legal.mirakl.com/#supplement-mirakl-platform>
 - Supplement Terms for Mirakl Ads Platform: <https://legal.mirakl.com/#supplement-ads-platform>
 - Supplemental Terms for Mirakl Payout: <https://legal.mirakl.com/#supplement-payout>
 - Supplemental Terms for Mirakl Target2Sell: <https://legal.mirakl.com/#supplement-t2s-en>
3. **Service Levels and Support Schedule for Mirakl Cloud Services:** <https://legal.mirakl.com/#annexe-support-en>
4. **Data Processing Agreement:** <https://legal.mirakl.com/#dpa-en>
5. **General Terms of Use for Mirakl Cloud Services:** <https://legal.mirakl.com/#tou-mirakl-cloud-services>

1.2) Customer Support Services Agreement.

1. **Supplemental Terms for Customer Support Services:**
 - Supplemental Terms for Customer Success Packages: <https://legal.mirakl.com/#supplement-customer-success>
 - Supplemental Terms for Mirakl Connect Seller as a Service: <https://legal.mirakl.com/#supplement-mcsaas>
 - Supplemental Terms for Mirakl Sales House: <https://legal.mirakl.com/#supplement-sales-house>
2. **General Terms and Conditions for Customer Support Services:** <https://legal.mirakl.com/#gtc-customer-support>

2. VERSIONS FRANÇAISES

2.1) Contrat pour les Services Cloud.

- (i) **Définitions et métriques d'utilisation des Services Cloud de Mirakl :**
<https://legal.mirakl.com/#descriptions-et-metriques-utilisation-services-cloud>

- (ii) **Conditions Particulières pour les Services Cloud :**
 - Conditions Particulières pour Mirakl Platform : <https://legal.mirakl.com/#cp-mirakl-platform>
 - Conditions Particulières pour Mirakl Ads Platform : <https://legal.mirakl.com/#cp-ads-platform>
 - Conditions Particulières pour Mirakl Payout : <https://legal.mirakl.com/#cp-payout>
 - Conditions Particulières pour Mirakl Target2Sell : <https://legal.mirakl.com/#supplement-t2s-fr>

- (iii) **Engagement de Niveaux de Service et Politique de Maintenance pour les Services Cloud de Mirakl :** <https://legal.mirakl.com/#annexe-support-fr>

- (iv) **Accord de Traitement des Données Personnelles :** <https://legal.mirakl.com/#accord-traitement-des-donnees-personnelles>

- (v) **Conditions Générales d'Utilisation des Services Cloud de Mirakl :**
<https://legal.mirakl.com/#cgu-cloud>

2.1) Contrat pour les Prestations d'Expertise de Mirakl.

- (i) **Conditions Particulières pour les Prestations d'Expertise de Mirakl :**
 - Conditions Particulières pour la Régie publicitaire Mirakl :
<https://legal.mirakl.com/#cp-regie-pub>
 - Conditions Particulières pour les Packages Customer Success :
<https://legal.mirakl.com/#cp-package-customer-support>
 - Conditions Particulières pour Mirakl Connect Seller as a Service :
<https://legal.mirakl.com/#cp-mcsaas>

- (ii) **Conditions Générales des Prestations d'Expertise de Mirakl :** <https://legal.mirakl.com/#cg-prestations-expertise-mirakl>